

# Bitnimbus

## Sub-Processors and Service Providers List

Last updated: October 19, 2024

To support Bitnimbus in its activities providing you with managed data platforms on multiple cloud providers, Sub-Processors and Service Providers are required to deliver services to the Users/Customers as described in our Terms of Service.

### What is a Sub-processor?

When Bitnimbus engages third party service providers in its capacity as a managed platform provider, the General Data Protection Regulation (“GDPR”) and a number of other global privacy frameworks call these third-party service providers Sub-processors. Sub-processors are service providers who have or potentially will have access to or process personal data that you have provided to Bitnimbus. This data is called User Data. Business data is data used by Bitnimbus to run and operate the company.

This page outlines the types of service providers, Sub-processors, and affiliates we utilize, where they are located, and a description of the work they carry out.

### Due Diligence

Our service providers are subject to terms designed to ensure that these service providers process personal data only for the purposes of providing services to Bitnimbus and in accordance with our commitments to Users and applicable data protection laws.

### Sub-Processors

#### Infrastructure Sub-Processors / VPS (Virtual Private Server)

Bitnimbus provides you the capability to use its products and load your data on cloud providers that you choose to be your hosting (VPS) platform in your account at the time of deployment. The hosting company and the location are exclusively your choice and data will remain in that region as long as your server instance is active.

#### Service Providers

Bitnimbus uses various service providers to run and operate its business. These can include companies processing payments or tracking tickets as examples. They do not host User Data, but may have information regarding customers and prospects needed in the course of operating the business.

Infrastructure Sub-Processors	Purpose	Country
<a href="#">Akamai dba Linode</a>	Infrastructure and compute for Cloud Services, Cloud Service backups.	Where Deployed
<a href="#">Hetzner</a>	End Use Infrastructure and compute for Cloud Services, Cloud Service backups.	Where Deployed

<b>Service Providers</b>	<b>Data</b>	<b>Purpose</b>	<b>Country</b>
<a href="#">Stripe</a>	User Credit Card data and personal data	Data required to process payments	USA
<a href="#">Google</a>	Business Data	Email, file storage, collaboration tools, and services	USA
<a href="#">Slack</a>	Business Data	Developer and management communication tool	USA
<a href="#">Linear</a>	Business Data	Product management, tracking	USA